

Service Position - Runner

As a runner of Maria & Pepe - your main task being to bring food and drinks to our guests' tables as the kitchen/bar bells go *ding!*, and to take care of other checklist tasks all which will elevate our guest's experience.

What you do:

- Bring food and drinks from the kitchen/bar to the table kindly and in a friendly way.
- Answer basic questions about the menu, and in case guests order something small/quick, you need to be able to put it in the system, and communicate it to the tables' main waiter/waitress.
- There will be a checklist of other tasks such as: lighting the candles as the sun goes down, checking the state of the toilets and offering a cleaning hand, collecting empty plates and giving tables a quick wipe (in a timely manner).
- In the early shift, you will support in cleaning and tidying up the space and arranging the tables to meet the day's reservation requirements.
- In closing shifts, you will support in cleaning the space and doing basic tasks in preparation for the next day like folding napkins or arranging cutlery.

What you bring:

- No previous horeca experience required
- Willingness to practice to non-violent communication and kindness
- Ability to adapt, be flexible and fluctuate between chores
- Energetic and active response
- Willingness to learn (possibility to promote to role with more responsibilities)
- Ability to carry food and drink orders from kitchen/bar to table
- Tactful and kind when delivering plates and drinks
- Willingness to learn about POS and payment systems and devices
- Willingness to be an active team worker
- Can be independent while able to follow instructions
- Proactive thinking according to team needs

What we offer:

- Salary is a fair share of the final revenues. We estimate between €50 – €130 (maximum) per shift, depending on experience.
 - Experienced: €60 (minimal) - €130 (maximum)
 - Inexperienced: €50 (minimal) - €84 (maximum)
- Payments are done with freelance construction or 'kwitantie' (if you are not a freelancer)
- We pay per shift which includes approximately 7 hours of work
- You have insight on the actual financial situation of Maria & Pepe
- Tips are extra and divided at the end of the project based on number shift
- We update you every day on how we are doing

- We practice NVC (non-violent communications) and will make sure the workspace is safe and friendly
- Good food and drinks are provided. We enjoy eating together after the work is done

Important: If you don't have much experience in horeca but you're able to help out for 5+ shifts, you can enter the 'experienced' salary category from your 6th shift. This is because we believe you can learn on the job, and will acquire more skills as you go.